

Rear Quarter Window Glass Scratched or Bubbled Condition

Service Category Vehicle Exterior

Section Window/Glass

Market USA

Toyota Supports ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2009 – 2010	Matrix	

Introduction

Some 2009 – 2010 model year Matrix may exhibit a scratched or bubbled appearance on one or both rear quarter windows similar to the condition shown in Figures 1 and 2. Use the repair procedure below to address this condition.

Figure 1.



1	General Location of Scratch or Bubble In Window Glass
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Figure 2.



1	Close Up of Surface Scratch
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Production Change Information

This TSB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Matrix	TMMC	Base	2T1KU4EE#AC270313
		S	2T1KE4EE#AC036425
		XRS	2T1ME4EE#AC006218
		S (4WD)	2T1LE4EE#AC014054

Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
62710-02080	Same	Window Assembly, QTR RH	1
62720-02080	Same	Window Assembly, QTR LH	1

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD9081	R&R Quarter Window Glass (one side)	2.0	627#0-02080	67	62
Combo A	Opposite Side	1.8			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Repair Procedure

Replace the Quarter Window Glass with a new Service Part.

For more information, refer to the Technical Information System (TIS) model year Repair Manual:

- 2009 Matrix:
Vehicle Exterior – Window/Glass – “Quarter Window Glass: [Removal](#) / [Installation](#)”
- 2010 Matrix:
Vehicle Exterior – Window/Glass – “Quarter Window Glass: [Removal](#) / [Installation](#)”