

TOYOTA

SERVICE BULLETIN

TOYOTA MOTOR SALES, U.S.A., INC.

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10

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REMOVAL OF SR-10 (WAX COATING) RESIDUE

Contaminants such as acid rain, iron particles, and other airborne pollutants can cause damage to a vehicle's paint surface. The condition is usually noted as corrosion, "rust spots," or pitting of the paint. Normally confined to the horizontal painted surfaces, the damage may require extensive work, even repainting.

Toyota has been doing research on coatings designed to protect vehicle finishes from damage due to contamination. A water-based, environmentally safe protective coating known as SR-10 is being applied to some vehicles that are shipped by rail. Use of the coating for all rail-shipped vehicles is anticipated in the near future.

The protective coating will insure that the highest quality finish is available to customers. Procedures are established to insure that all coating is removed prior to delivery to the dealer. Nevertheless, a vehicle arriving at the dealership with coating residue remains a possibility.

If a vehicle is received at the dealer with coating residue, there is only one correct method of removal and it must be followed.

INSTRUCTIONS FOR REMOVAL OF SR-10 RESIDUE

Material Required: One-pint container or 8-ounce squeeze bottle of isopropanol.

Equipment Required: Wash Rag
Safety Glasses
Rubber Gloves
Soft Sponge
Terry Cloth
Water Hose

Washing Area: A well-ventilated, shaded area located away from grass or plants.

HAND WASH REMOVAL PROCEDURE:

1. Dampen the wash rag with the isopropanol and be sure to reseal the container to prevent fumes from escaping.

REMOVAL OF SR-10 (WAX COATING) RESIDUE (CONT'D)

2. With circular hand movements, gently wipe the rag over the area covered with the residue.

Caution: Do not try to remove the residue by **rubbing** the surface. Do not allow isopropanol to contact any plastic parts (e.g., front and rear combination lens); it may cause cracking.

3. After the wipedown, wash the treated area with a soft sponge for three minutes or rinse with water for 5–10 seconds. Wipe off with clean terry cloth.
4. Check the vehicle for areas where residue has not been removed and repeat Steps 1 through 3.
5. If any difficulty is encountered while trying to remove residue, dealers should contact their Region/PD technical staff for assistance.