



# TECHNICAL SERVICE BULLETIN

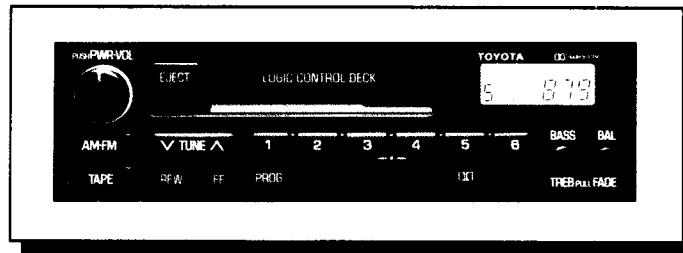
REF.: AUDIO  
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DATE: DECEMBER 27, 1991  
MODEL: ALL MODELS

## CASSETTE INOPERATIVE ON '90 RADIOS (56400/A56400) & '91 RADIOS (56401/A56401)

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To prevent electrostatic discharge to the cassette section, the ground path between the faceplate and the radio chassis has been improved on the following Panasonic radios:

56400/A56400 and 56401/A56401



### PART NUMBER INFORMATION:

<u>Year</u>	<u>Radio Model</u>	<u>P/N</u>	<u>Panasonic Serial Number</u>
'91	56401	86120-32383 86100-89133	103342- 13021-
'91	A56401	86120-02072 86120-02072	740469- 517431-
'90	56400	86120-32382 86100-89129	
'90	56400	86120-02071	Countermeasures are available on all exchange radios.

### Notes:

Countermeasures are effective 5/91.  
Part Numbers remain unchanged.

## CASSETTE INOPERATIVE ON '90 & '91 RADIOS (CONT'D)

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### **SERVICE PROCEDURE:**

The following conditions may occur:

- Tape will not play/eject
- Radio is completely inoperative

This condition occurs immediately after inserting a cassette into the radio in cool and dry climates.

### **NOTE:**

If a customer's tape is "stuck," do not attempt to remove the tape by hand. Excess force during removal of the tape will damage the tape player mechanism.

To release the tape, remove the Dome fuse for 30 seconds to reset the radio. Eject the cassette, then exchange the radio through Panasonic's exchange program.

### **EXCHANGE UNIT INFORMATION:**

Panasonic began shipping improved exchange units on 5/91. Exchange radios with the counter-measure will have a black mark on the upper right corner of the serial number ID label as shown below.

